

DECEMBER 2011



MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES



LAWRENCE G. REBMAN, DIRECTOR

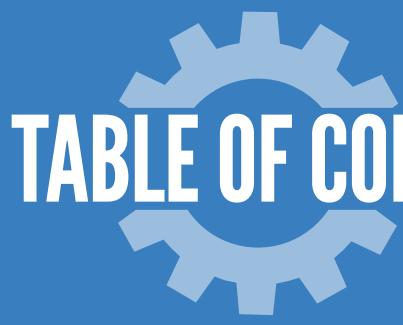


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DECEMBER 2011

UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **8.0%**

Amount of Title XII Loans to the Unemployment Trust Fund as of 1/15/12: **\$752,102,240.31**

Trust Fund Balance: **\$0.00**

Number of Employers in the Shared Work Program: **448**

Number of Affected Employees in the Shared Work Program: **31,777**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in December: **581**

SIF Balance (as of 12/31/11): **\$5,846,897.32**

New Permanent Total Disability (PTD) Claims Paid: **15**

New PTD Awards: **18**

Average PTD First Payment: **\$81,208**

PTD Recipients: **1,060**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$425,349**

Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$66,240**

Number of Missouri Miners Trained: **275**

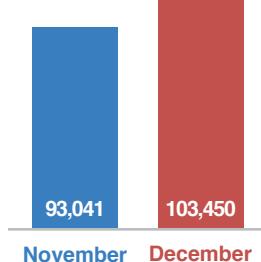
Number of Hazards Found at Missouri Mine Sites: **92**

Number of Miners Assisted by Hazards Removed: **707**

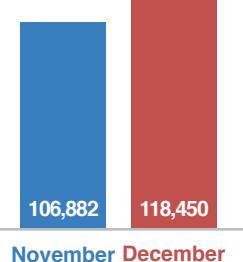
DIVISION OF EMPLOYMENT SECURITY

Gracia Backer, Division Director

CALLS ANSWERED



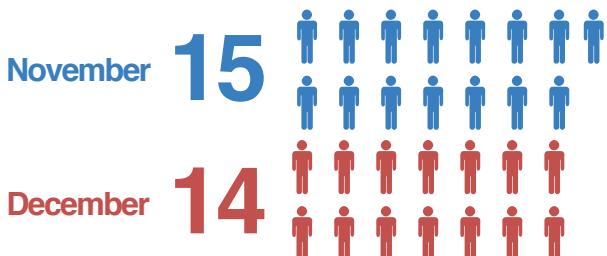
CALLS IN QUEUE



AVERAGE TIME CALLS IN QUEUE



NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



Help



Priority



Line to change and address or PIN number, or for claimants who are asked to call in on a certain day

UI CASES REFERRED FOR PROSECUTION

November **31** Dec. **25**

MONEY RECOVERED IN FRAUD*

Nov. \$681,492 / Dec. \$693,135 / YTD: \$10,483,304

*monthly totals are subject to change

MISCLASSIFIED WORKERS IDENTIFIED

Nov. 1,265 / Dec. 836 / YTD: 9,167

ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

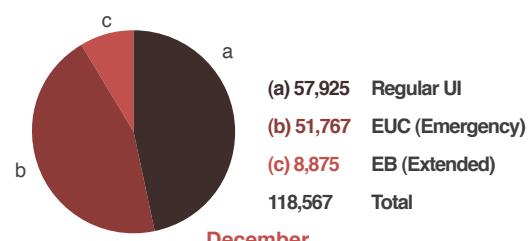
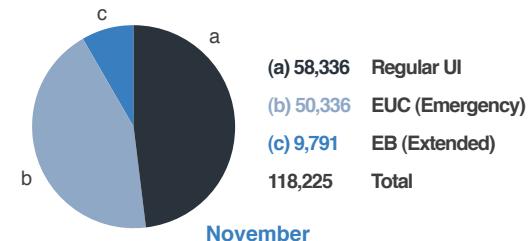
Nov. 130 / Dec. 162 / YTD: 1,400

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

Nov. \$181,994 / Dec. \$180,727 / YTD: \$1,263,298 (est.)

*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



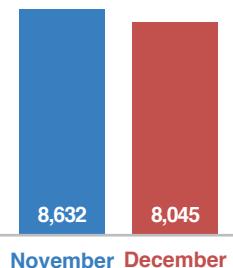
DELINQUENT UNEMPLOYMENT TAXES COLLECTED

\$	December 2010	\$23,308,844.65
	December 2011	\$21,472,836.66

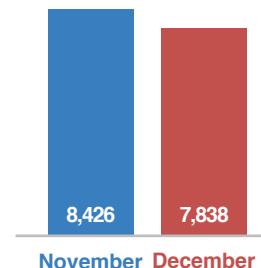
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

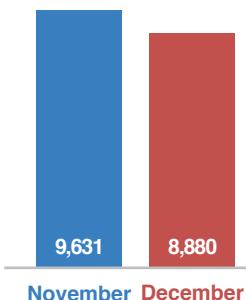
WORKPLACE INJURIES, FATALITIES
(FROIs PLUS CLAIMS) REPORTED
TO THE DIVISION



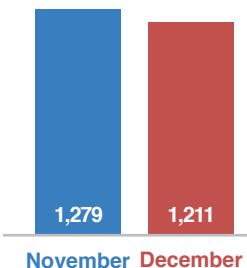
FIRST REPORTS OF INJURIES
(FROIs) FILED



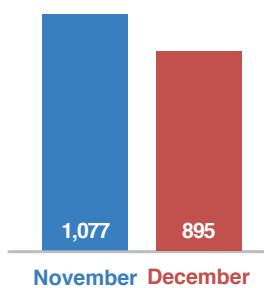
WORKERS' COMPENSATION
CASES PROCESSED



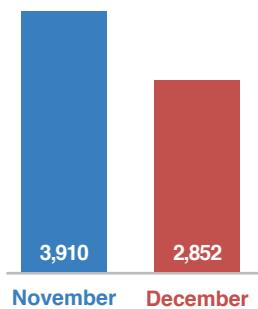
CLAIMS FOR COMPENSATION
RESOLVED



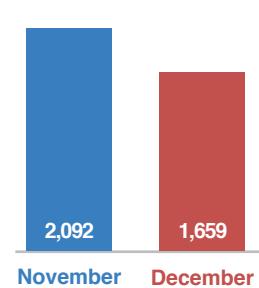
CLICKS ON "ARE YOU COVERED?"
COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION
REQUEST FROM CVS



STATE BOARD OF MEDIATION

Mike Pritchett, Acting Chairman

NUMBER OF PETITIONS FILED

Nov. **04**

Dec. **01**



ELECTIONS HELD

Nov. **01**

Dec. **02**

ELECTIONS RESULTING IN REPRESENTATION
(NUMBER OF EMPLOYEES)

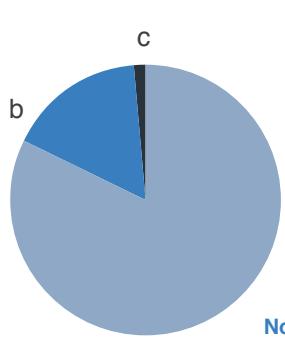


Nov. **01(28)**

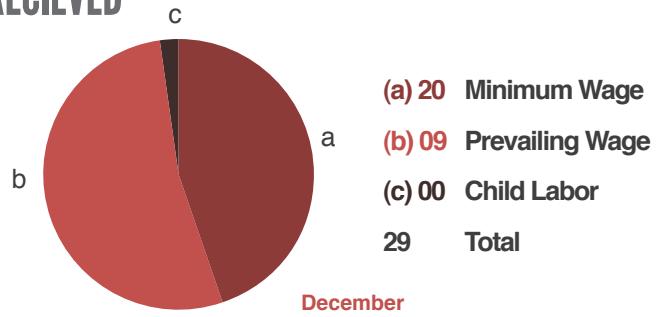
Dec. **02(214)**

DIVISION OF LABOR STANDARDS

Carla Buschjost, Division Director

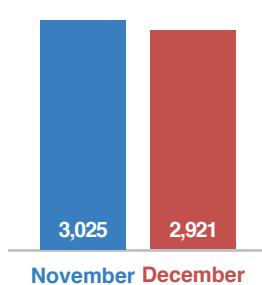


COMPLAINTS RECEIVED



CALLS ANSWERED

(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED

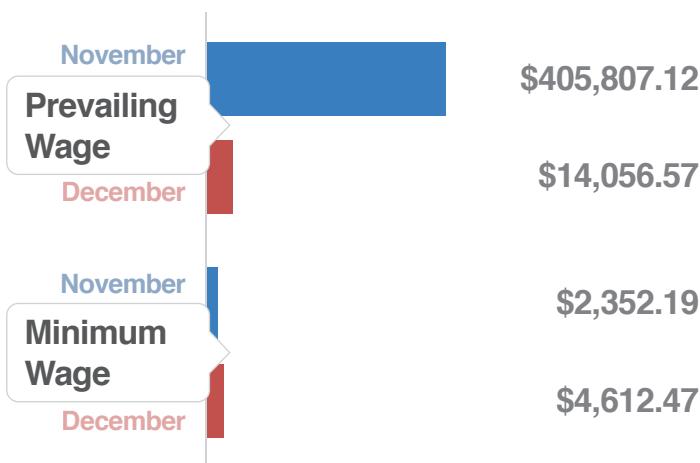


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

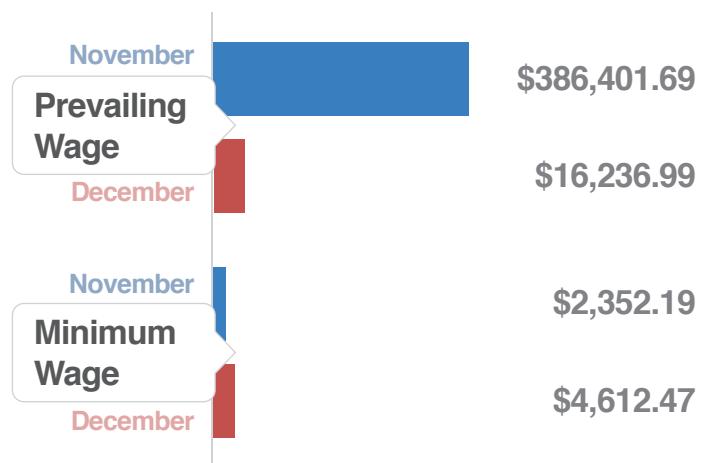


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

Restitution Assessed



Restitution Collected



DIVISION OF LABOR STANDARDS

Carla Buschjost, Division Director

REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



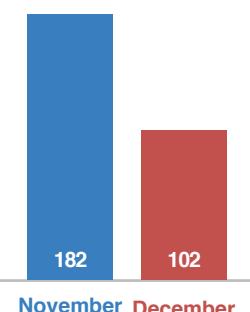
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS

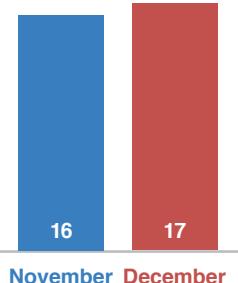
Alisa Warren, Executive Director

CASES CLOSED



CASES SETTLED

(includes conciliations, mediations,
early resolutions)



RIGHT-TO-SUE LETTERS ISSUED

19 Within 180 Days
1 After 550 Days
34 Total



14 Within 180 Days
0 After 550 Days
22 Total



CASES SET FOR HEARING

Nov. 0 / Dec. 0

CASES APPEALED IN CIRCUIT COURT

Nov. 0 / Dec. 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	November	December
Participants	100	90
Sessions	02	03

WEBSITE HITS FOR SPECIFIC PAGES

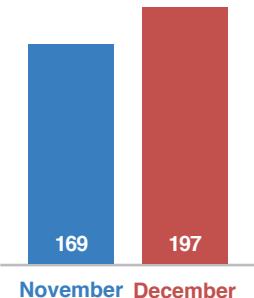
DIVISION OF WORKERS' COMPENSATION WEB HITS

	November	December
Workers' Compensation	8,952	8,238
Second Injury Fund	589	539

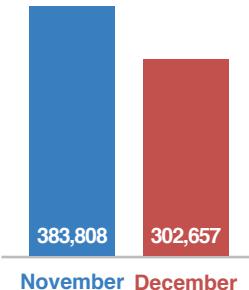
DIVISION OF LABOR STANDARDS WEB HITS

	November	December
Minimum Wage	8,326	8,432
Wage & Hour	3,527	3,279

ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

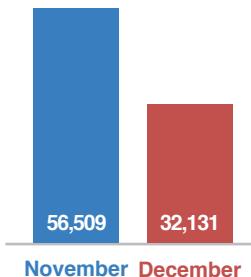


UI INTERNET CLAIMS WEB HITS

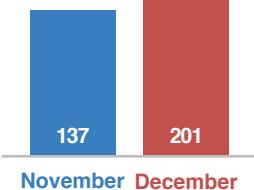


USTAR WEB HITS

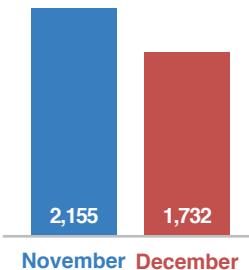
(the MO Unemployment State Tax Automated Reporting/USTAR System)



WORKERS' SAFETY PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS



**TOTAL LABOR.MO.GOV
WEBSITE HITS DECEMBER
853,926**

Total Views for MoLaborDept Channel: 146,686

Top 5 Viewed YouTube Videos

- How to File an Unemployment Claim in Missouri 81,624 views
- Phones are Busy 9,762 views
- Unemployment Extensions - What's next? 8,104 views
- Work Benefit Amount Calculator 5,415 views
- Federal Benefits Phase-Out: Providing Better Customer Service 5,196 views

5 Most Recent YouTube Videos

- Labor Talk Podcast: Social Media in the Workplace 82 views
- Building Blocks Promo 23 views
- PSA - Shared Work - Sunnen Products 69 views
- Ambassador Steel - Sharp Achievement 103 views
- Labor Talk Podcast: Federal UI Benefit Phase Out 3,253 views

Featured Video on YouTube

<http://youtu.be/AgoSa059Ay4>

